



Scott Milburn

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Education

General Assembly
User Experience Design Immersive
2016

City University of Hong Kong
Electronic & Comm. Engineering
2009-2013

University of York
Summer Exchange
2012

IIT Delhi
Academic Exchange
2011

“ Scott advocates business value and good intention in design.

He hopes to work on projects that improve lives through technology and careful thought.



Experience

UX Designer, Pear Media Management 2016 - Present

- Initiates and manages new design projects
- Drives improvements for existing products

Freelancer 2016 - Present

- Designed an app for families to hire domestic helpers
- Designed and developed a responsive website to showcase my client's portfolio work

UX Designer, Around Technology 2016

In a 3-week sprint, we designed an app to help families take care of their elderly members.

- Delivered high fidelity wireframe for primary use cases
- Conducted user research to help client understand main user needs
- Provided business recommendations for user retention and future development

Technical Writer, DJI (Shenzhen HQ) 2015 - 2016

Created user-oriented content for DJI products.
DJI specializes in camera drones and gimbal systems.

- Delivered and shipped user manuals as well as app copy
- Translated Chinese content and conducted final English reviews

UX Skills

User Research

User interview, Survey, Contextual inquiry, Persona, Journey map

Concept Methods

Design studio, Sketching, Affinity diagram, Wireframe, Competitive analysis

Information Architecture

Cardsorting, Sitemap

Usability Testing

Scenario, User flow, Prototype

Tools

Software

Sketch	HTML
Flinto	CSS
Axure	jQuery
Adobe CS	

Language

English
Mandarin
Cantonese